

STUDENT MOVE-OUT 2016

My Move Out Appointment:	
My Apartment:	
Please leave this packet where	ALL vour roommates can see it

Welcome to Student Move Out 2016! We certainly hope that you and your roommates have enjoyed living at your First Site Apartment and remember us in the future if you ever have housing needs in the Bloomington-Normal Area! Now that you have scheduled your move out appointment, this will serve to be an excellent guide to make your move-out as smooth as possible. Per your lease...

- **"B.** The following types of damages will, in addition to others, be chargeable to LESSEE upon LESSEE vacating the leased premises:
 - 1. Extra cost of painting, carpet cleaning or replacement, or any other deodorizing process necessitated by the presence of persistent, lingering odor resulting from smoking materials, use of candles and incense, urine, alcohol, odorous cooking or otherwise.
 - 2. Extra cost of cleaning apartment to ensure that apartment is in occupancy ready condition.
 - 3. Damage to furniture and TV (if applicable)."

We will walk through all of the forms that we use in the move-out process in detail to make sure that all residents are well informed in the move-out process. These forms will include details on cleaning, painting, carpet cleaning and basic maintenance. All of the exact forms that we use are attached at the conclusion of this packet and can also be found on our website to view at any time on Firstsiteapartments.com under the online forms section.

We also invite you to our **Student Move-Out Q&A sessions** from 6:00 PM-7:30 PM Monday April 11th Wednesday, April 13th and Friday April 15th where we will lead an open forum to help you through any move-out related questions that you may have. This will be led by one of our Licensed Leasing Consultants.

Maintenance Forms

Anything in the apartment that is in need of repair, is going to be listed on one of our two maintenance forms. We divide these repairs into one of two categories, **Charge Tenant** or **Charge Owner**.

<u>Charge Owner Maintenance</u>: Things listed here are items that need fixed that may result over tenancy which may be out of the control of the resident and come along with a unit's basic wear and tear, the owner of the building will pay for these items. Here we need to remember that these charge owner maintenance issues are basic upkeep of the apartment and not caused by tenants. These items include but are not limited to:

- Burned out lightbulbs
- Leaky faucets
- Running toilets
- Drip pans that are warped
- Wall plates that are loose/cracked
- Worn toilet seats
- Burned out fridge and stove lights

- Loose trim/cabinets
- Tightening bedframes/furniture
- Loose/sticking door knobs
- Baseboards needing re-attached
- Caulk that has cracked over time
- Smoke alarm batteries

<u>Charge Tenant Maintenance</u>: Charge tenant maintenance items are things that were beyond basic wear and tear during the tenancy and damaged by residents during their lease. Some examples of charge tenant items include but are not limited to:

- Broken/missing handles
- Removing non-First Site door handles
- Removing personal items left behind
- Broken/missing wooden bed slats
- Clogged sinks/drains
- Broken/missing cabinets
- Broken fixtures
- Broken/missing blinds
 - Blinds measure ½" shorter than store size. Example:
 If you use a tape measure and your blind width is 38
 \(\lambda \)", you will buy a 39" blind at store.
 - o Blind Color: Alabaster

- Kicked in doors/frames
- Broken/missing trim
- Broken/missing screens
- Broken/missing towel bars
- Holes punched in wall
- Broken/Missing appliances*
- Broken/Missing furniture*
- Burned/Stained flooring

Note: Labor cost of \$49.95 per hour plus the cost of materials will apply.

^{*}Broken/Missing Appliances or Furniture will be replaced whole as a unit and not individually by section.



On-Campus Apartment Inspection (Maintenance Only) Charge Tenant

Inspector(s):		Property:	Apt:
	ste:		
Front Door/En			
Living Room			
Kitchen			
e	U		
-			
Hallway			
ş=====			
Bedroom 1			
веагоот 1	· · · · · · · · · · · · · · · · · · ·		
Bedroom 2			
_			
Bedroom 3			
Bedroom 4			
-			
Bathroom 1			
Bathroom 2			
Bathroom 3			
Bathroom 4			
		i	
Bathroom 5			
Misc.			
	I (Resident) agree with the description above	, Prices for replacements/repairs may vary.	
Resident Signat	ure :	Date:	
Inspector Signa	hure	Date	



On-Campus Apartment Inspection (Maintenance Only) Charge Owner

Inspector(s):		Property:	Apt:
Move Out Da			
	uy		
Living Room)—————————————————————————————————————		
Kitchen			
Hallway			
	-		
Bedroom 1			
Bedroom 2			
Bedroom 3			
-		=	
Bedroom 4			
Bathroom 1			
Bathroom 2			
Bathroom 3			
Bathroom 4			
Bathroom 5	7		
Misc.			



On-Campus Apartment Inspection (Replacements)

Inspector(s):				Prop	erty:	Apt:
Move Out Date:						
CT = Charge Tenant CO= Cha	rge Owner					
Appliances:	Replace	Туре	СТ	co	Why	
Refrigerator					_	
Dishwasher						
Stove						
Range Hood					3	
Microwave					-	
Washer/Dryer	H				D	
Additional Notes:					()	
=	Poploso	T	CT		14/h	
Flooring	Replace	<u>Түре</u>	ст	co	Why	
Living Room					-	
Kitchen	Ц.		Ц			
Dining Room	Ц -					
Hallway	Ц -					
Bedroom #1						
Bedroom #2	빝 .					
Bedroom #3	Ц.					
Bedroom #4	Ц.				<u> </u>	
Bathroom #1	Ц.				V	
Bathroom #2	ᆸ -					
Bathroom #3	Ц.					
Bathroom #4	ᆸ .					
Bathroom #5	Ц.					
Laundry Room		··	Ш			
Additional Notes:						
Furniture	<u>Replace</u>	Room(s)	<u>CT</u>	<u>co</u>	Why	
LR Couch						
LR Chair						
LR Loveseat						
LR Coffee/End Tables						
TVs						
Barstools						
BR Desk						
BR Dresser					-	
BR Chair						
BR Mattress						
BR Boxspring						
BR Bedframe					(
Additional Notes:						
Misc.	Replace	Туре	<u>CT</u>	<u>co</u>	Why	
		l (Resident) agree wi	ith the descrip	ption above	Prices for repairs may vary.	
Resident Signature :					Date:	
Inspector Signature :					Date*	
					Date	

Painting Forms

Any scuffs, marks or stains which were on the walls when you moved in were noted and signed off on by the residents at the time of move in. If new scuffs, stains, or marks are present at the time of move out, the following charges will apply...

Painting Costs

\$25.00 per wall, ceiling*, door, closet

- Most of our properties are painted with the color First Site White (gloss), which may be purchased only at Sherwin Williams in Normal. Since it is a gloss finish, it is cleanable by simply using cleaning agents such as a magic eraser, however, if it does not come clean feel free to purchase paint. Paint color is "First Site White" at most locations expect for Uptown North, 1010 Lofts, Accent Walls at various locations. See attached paint list on last page for details.
- *Ceiling: \$25 per ceiling in each room.
- Extra charges may apply if multiple coats of paint are needed.
- If any area of the wall needs to be painted, the entire wall will be painted for consistency, no matter the size of the area, mark, stain, patch, etc.
 - Example 1: Living room wall is found with a scuff of any size, the entire wall will be painted for \$25.
 - Example 2: Nail hole/screw hole in bedroom wall which we have to patch and paint will result in entire wall being painted for \$25 (plus additional charges for maintenance).
 - Example 3: If resident burned candles in bedroom and all walls and ceiling have discoloring/shadows, then all walls and ceiling will be painted at price of \$25/per wall and \$25 for ceiling totaling \$125.00.

On-Campus Apartment Inspection (Paint)



- CEILING - CLOSET

Inspector(s):		Proj	perty	Apt:			
Move Out Da	NW2	= Charge Owner	<u>-</u>				
ITEM		PAINT NEEDED	C/O	C/T	ITEM		PAINT NEEDED
ENTRY DOOR					BEDROOM 4		
- OUTSIDE	ОК		_		- WALL A	ОК	
- INSIDE	OK				- MALL B	OK	

BERROOM 4	ITEM		PAINT NEEDED	C/O	C/T	ITEM		PAINT NEEDED	C/O	C/1
NYALL C	ENTRY DOOR									
WALL OK	- OUTSIDE	ОК				- WALL A	ОК			
	- INSIDE	ОК				- WALL B	ОК			
- WALL B OK	KITCHEN					- WALL C	ОК			
	- WALL A	ОК				- WALL D	ОК			
	- WALL B	ок				- DOOR	ОК			
DOOR	- WALL C	ОК				- CEILING	ОК			
- CELING OK	- WALL D	ОК				- CLOSET	ОК			
	- DOOR	ОК				BATHROOM 1				
WALL C	- CEILING	ОК				- WALL A	ОК			
- WALL B OK	- CLOSET	ОК				- WALL B	ОК			
- WALL B OK	LIVING ROOM					- WALL C	ОК			
- WALL C OK	- WALL A	ОК				- WALL D	ОК			
- WALL D OK	- WALL B	ОК				- DOOR	ОК			
DOOR	- WALL C	ОК				- CEILING	ОК			
CEILING	- WALL D	ОК				- CLOSET	ОК			
- CLOSET OK	- DOOR	ОК				BATHROOM 2				
WALL C	- CEILING	ОК				- WALL A	ОК			
- WALL A OK	- CLOSET	ОК				- WALL B	ОК			
- WALL A OK	HALLWAY					- WALL C				
- WALL C OK	- WALL A	ОК				- WALL D				
- WALL C OK	- WALL B	ОК					_			
- WALL D OK	- WALL C	ОК				- CEILING				
CEILING	- WALL D									
CLOSETS OK	- CEILING	ОК				BATHROOM 3				
CLOSETS OK	- DOORS	ОК				- WALL A	ОК			
WALL A	- CLOSETS	ОК				- WALL B	-			
WALL A	BEDROOM 1					- WALL C	ОК			
WALL B	- WALL A	ОК				- WALL D	ОК			
WALL D	- WALL B	ОК				- DOOR	_		\neg	
WALL D	- WALL C	ОК				- CEILING	ОК			
DOOR	- WALL D	ОК				- CLOSET	ОК			
CLOSET OK	- DOOR	ОК				BATHROOM 4				
WALL A	- CEILING	ОК				- WALL A	ОК	-		
WALL A	- CLOSET	ок				- WALL B	ОК			
WALL B	BEDROOM 2					- WALL C	ОК			
WALL B	- WALL A	ОК				- WALL D				
WALL C	- WALL B	ОК				- DOOR				
WALL D	- WALL C	ОК				- CEILING				
DOOR	- WALL D	ОК								_
CEILING	- DOOR									
CLOSET							ОК			
WALL C	- CLOSET									
WALL A OK - WALL D OK - WALL D OK - DOOR OK - DOOR OK - CEILING OK - CEILING OK - CLOSET OK - C	BEDROOM 3									
WALL B OK - DOOR OK WALL C OK - CEILING OK WALL D OK - CLOSET OK	- WALL A	ОК								
WALL C OK - CEILING OK WALL D OK - CLOSET OK										
WALL D OK -CLOSET OK										-
									-	
								"A" "B" "C" or "D" stand in the d	oorway the	

*To determine which wall is "A", "B","c", or "D", stand in the doorway the wall on your left is "A". Continue clockwise the next wall is "B" then "C" and the furthest right (or one with the door) is "D". If any area of the wall needs to be painted, the full wall will be painted for consistency, no matter the size of the area. Painting is priced at \$25 per wall.

I (Resident) agree with the description above. Prices for repairs may vary
--

Resident Signature :	Date:
Inspector Signature :	Date:

Cleaning Forms

Cleaning is the most commonly missed area for our apartments. The most commonly missed items are unclean oven/stoves and shower/bathtubs. Should appliances and bathrooms need cleaning a **heavy** cleaning charge will be assessed due to the time it takes to restore these areas back to move-in ready condition.



- \$25.00 Light: Very little cleaning needed dusting only of 1-2 Items (Example: Kitchen Countertop and Coffee Table have light dust, but all other items in apartment are clean). Anything over 2 items goes to next level of cleaning.
- Medium Cleaning Cost: More than a dusting needed. Moderately dirty. No appliances or bathrooms need cleaned. (Example: Floors, countertops, sinks, cabinets need to be wiped down, but all appliances and showers/tubs are clean).
- **Heavy Cleaning Cost:** Apartment very dirty, deep clean needed, appliances and bathrooms need cleaned. (Example: Any shower/tub or appliance that requires any cleaning at all becomes an automatic heavy clean). Extra charges may apply for excessively dirty apartments.



Inspector Signature ; __

On-Campus Apartment Inspection (Apt. Cleaning)

Inspector(s):		Property:_		Apt:
Move Out Date:				
*If box is checked then the required	cleanina was NOT pre	formed.		
**Failure to clean Oven/Stove & SI			Tenant	
Entry Ways:		Bathroom 1:		
Clean front & back of all doors (N Clean & mop floors	flust be scuff free)	**Clean inside & outside	e of Shower/Tub	
Clean & mop fluors			toilet snaps, and around toilet	
Living Room:			f vanity drawers/cabinets	
Clean all ceiling fans & light fixtur Clean all light switches and outle		Clean countertop and fa Clean all chrome (Towe	bars, faucets, toilet paper holders	, etc.)
Vaccum and wipe down all furnit		Clean all mirrors		
Wipe down all windows (Glass, S Wipe down all baseboards	ills, Frames)	Clean baseboards Clean all light switches a	and outlet covers	
Shampoo carpet		Clean and mop floors		
Clean & mop floor Wipe down television w/ electron	nic safe cleaner			
Gtchen:		Bathroom 2:		
**Clean inside/outside/sides of		"*Clean inside & outsid	e of Shower/Tub	
**Clean top & underneath Stove Pull-out stove & clean floor unde		Clean exhaust vent	toilet snaps, and around toilet	
Clean top and underneath range		Clean inside & outside of	f vanity drawers/cabinets	
Clean broiler	***	Clean countertop and fa		ota l
Clean all ceiling fans & light fixtur Clean inside & outside of refriger		Clean all mirrors	bars, faucets, toilet paper holders	s, etc.)
Clean inside & outside of microw		Clean baseboards		
Clean inside and outside of all cal Clean inside and outside of dishw		Clean all light switches a Clean and mop floors	and outlet covers	
Clean and wipe down all counter	tops			
Clean all light switches & outlet of Clean & mop floor	overs	Bathroom 3: **Clean inside & outsid	e of Shower/Tuh	
Clean out pantry		Clean exhaust vent	c 0) 3.1011C1/ 140	
Clean bar stools/table & chairs			toilet snaps, and around toilet	
ledroom 1: Clean all ceiling fans & light fixtur	'es	Clean inside & outside of Clean countertop and fa	of vanity drawers/cabinets	
Clean & wipe down inside and ou	itside of desk/dresser	Clean all chrome (Towe	bars, faucets, toilet paper holders	s, etc.)
Clean & wipe down all baseboard Clean all windows (Glass, Sills, Fra		Clean all mirrors Clean baseboards		
Clean closet and all shelving	211103)	Clean all light switches	and outlet covers	
Shampoo carpet		Clean and mop floors		
Sedroom 2:		Bathroom 4:		
Clean all ceiling fans & light fixtur Clean & wipe down inside and ou		**Clean inside & outsid Clean exhaust vent	e of Shower/Tub	
Clean & wipe down all baseboard			toilet snaps, and around toilet	
Clean all windows (Glass, Sills, Fra	ames)		of vanity drawers/cabinets	
Clean closet and all shelving Shampoo carpet		Clean countertop and fa Clean all chrome (Towe	lucet I bars, faucets, toilet paper holder:	s, etc.)
		Clean all mirrors	, , , , ,	
edroom 3: Clean all ceiling fans & light fixtur	105	Clean baseboards Clean all light switches		
Clean & wipe down inside and ou		Clean and mop floors	and odder covers	
Clean & wipe down all baseboard		B.44		
Clean all windows (Glass, Sills, Fra Clean closet and all shelving	ames)	Bathroom 5: **Clean inside & outsid	e of Shower/Tub	
Shampoo carpet		Clean exhaust vent		
edroom 4:			toilet snaps, and around toilet of vanity drawers/cabinets	
Clean all ceiling fans & light fixtur		Clean countertop and fa	ucet	
Clean & wipe down inside and ou Clean & wipe down all baseboard		Shine all chrome (Towe Clean all mirrors	bars, faucets, toilet paper holders	s, etc.)
Clean all windows (Glass, Sills, Fra		Clean baseboards		
Clean closet and all shelving		Clean all light switches a	and outlet covers	
Shampoo carpet				
undry Room: Clean inside & outside of Washer		Apartment Walls: Clean/wipe down all to	valls throughout apartment. SI	hould be free of
Clean inside & outside of Dryer		scuffs, dust, spider w		,,
Clean lint trap in Dryer Clean behind all appliances				
Be sure NOT to remove or dis				
Clean all ceiling fans & light fixtur Clean all shelving	es			
Clean baseboards				
Clean all light switches & outlet c	overs			
		and the same and t		arabasa.
Apartment Cleaning	Carpet Shampoo	ing Needed	Strip & Seal (Wax) VCT FI	ooring
No Cleaning Needed		nampoo Needed	No Strip & Seal Need	
ptarament is move-in ready. Light Clean CT CO	move in	I the corpet and apartment is ready for immedia	* Residents have the kept the VCT flooring etc	unun ana jrue oj large scuffs, stains
ery little cleaning needed. Dusting only. 1-2 Items	Carpet Sham	poo Needed CT CO	Strip & Seal (Wax) No	eeded CT CC
Medium Clean CT CO	* Carpeting does not appear not ready for immediate acco	, to have been cleaned/shampooed. Apartment i. upancy.		
ore than a dusting needed. Maderalely dirty. No illances or bathrooms need cleaned.		-poncy:		
Heavy Clean CT CO	1		1	
partment very dirty. Deep clean needed. Appliances bathrooms need cleaned.	riii		NTO	
		enant CO= Charge Owner		
I (R	esident) agree with the des	cription above. Prices for replacement	s/repairs may vary	
sident Signature :			Date:	- 11 III

Carpet Cleaning/Flooring

Some residents simply opt for us to professionally clean their carpets after their move-out inspection and bill their joint security deposit due to the fact that rented carpet cleaning machines can be unreliable. Should your carpet not appear to be professionally cleaned as it was when you were issued keys you may be charged for carpet cleaning as follows...

Carpet Cleaning					
138 Beaufort 1010 Lofts The Oaks Uptown North West Wing Market Street Houses \$65.00	1-2 Bedroom \$70.00	3-5 Bedroom \$90.00			

Note:

- Heavy stains, candle wax, gum, odor etc. will incur extra removal/treatment fees.
- If a living room couch or chair need deodorized/cleaned an additional \$35 fee will apply.
- If tile flooring needs waxed from excessive scuffs, marks stains etc. a \$115 fee will apply.

Key Return Envelopes

Failure to return all keys may result in a re-key charge and listed on the charge tenant maintenance form. Here is what to do with each...

- Apartment Keys: Place all of them in the key envelope provided
- Bedroom Keys: Leave these in the corresponding bedroom doors that they open
- Key Fobs: Place all of them in the key envelope provided
- Security Door Keys: Place all of them in the key envelop provided
- Mailbox Keys: Place all of them in the key envelope provided
- Garage Passes: These need to be returned to Heartland parking in Uptown Normal

Comcast Equipment

Any Comcast equipment such as cable boxes, cords, modems or remotes must be returned to the Comcast office located at 1202 W. Division in Normal. Residents have registered the equipment in their name, therefore failure to return all equipment to the Comcast office will result in the tenant being billed directly by Comcast. Please visit the Comcast office should you have questions regarding this.

Helpful TIPS for preparing your apartment

(Commonly missed things)

1. You must pull out stove and remember to clean sides, broiler drawer, under range panel and floor under stove. Glass top stoves do not open/prop up.







2. Clean microwave thoroughly including grease that might build up underneath throughout the year.





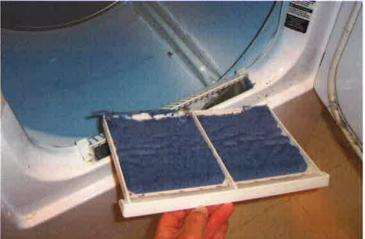
3. Clean shower doors thoroughly including tracks

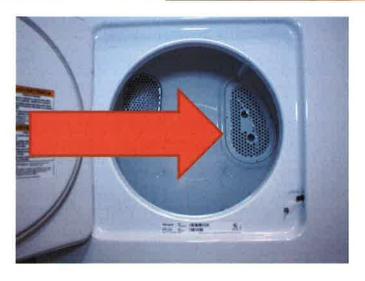




4. Clean top, inside and sides Washer/Dryer. Don't forget to clean/wash lint trap.







5. Clean all cabinets inside and out... especially outside of cabinet doors.



6. Clean ceiling fans thoroughly, especially blades.



7. Mini blinds which are broken or stained can be replaced by visiting your local hardware store.

All blinds in apartment must match color and style. You can save money by replacing blinds on your own to avoid labor charges.





8. Painting may be very costly therefore it is important to clean or paint any blemish on wall which was made during your stay. Paint color is "First Site White" at most locations expect for Uptown North, 1010 Lofts, Accent Walls at various locations. You can also try a magic eraser to see if the stain, scuff etc. can be removed without painting.







First Site Paint List

All paint is gloss finish and can be purchased only at Sherwin Williams in Normal.

1001,1001 1/2 University- First Site White

101 Phoenix- First Site White; Accent Wall- Virtual Taupe

1010 Main- Tony Taupe & Chesapeake Red Bay

103, 206, & 404 Locust- First Site White; Accent Wall Virtual Taupe

104 & 116 Cherry- First Site White; Accent Wall- Virtual Taupe

1111, 1113, & 1115 Market- First Site White

114, 205, 207 Willow- First Site White; Accent Wall -Virtual Taupe

138 Beaufort- First Site White

308 Taylor- First Site White

501 & 504 Fell- First Site White; Accent Wall Virtual taupe

502 College- First Site White

602 Hillview- First Site White

602 Linden- First Site White; Accent Wall- Virtual Taupe

605 & 609 Hester- First Site White; Accent Wall-Virtual Taupe

606 Dry Grove- First Site White

610 Osage- First Site White

703-705 University- First Site White; Accent Wall- Virtual Taupe

707, 709, & 711 Dale- First Site White

709 Cullom- First Site White

801 Kingsley- First Site White; Accent Wall- Virtual Taupe

Sugarcreek- First Site White; Accent Wall- Virtual Taupe

The Oaks- First Site White; Accent Wall- Virtual Taupe

Uptown- Sedate Gray; Accent Walls- Marquis Orange or Tali Pot Palm (Green)

West Wings- First Site White